

# **NMAHHC WINTER CONFERENCE LEADERSHIP SYMPOSIUM**



**Thursday, February 9, 2012 -  
Friday, February 10, 2012**

**Hilton Santa Fe Historic Plaza,  
Santa Fe, New Mexico**



## **Open Immediately!**

**Hotel Registration Deadline  
JANUARY 23, 2012**

# NMAHHC WINTER CONFERENCE ... LEADERSHIP SYMPOSIUM

Thursday, February 9 & Friday, February 10, 2012

\*\*\* HILTON SANTA FE HISTORIC PLAZA, SANTA FE, NEW MEXICO



## \* THURSDAY, FEBRUARY 9, 2012

7:30 – 8:30	(Promenade)	<b>Registration, Coffee and Danish</b>
8:30 – 10:00	(Mesa Ballroom)	<b>“State of the State” and “State of Health in New Mexico”</b> Retta Ward, MPH, Secretary-Designate, Gino Rinaldi, Deputy Secretary, ALTSD; Julie Weinberg, BA, Medical Assistance Division, HSD; Catherine Torres, MD, Secretary DOH (Invited) (IN PARTNERSHIP WITH THE NEW MEXICO HEALTH CARE ASSOCIATION)
10:00 – 10:30	(Promenade)	<b>NETWORKING BREAK</b>
10:30 – 12:00	(Round House)	<b>“Capitol Visit and Observation”</b> Tour Bus to the Capitol (IN PARTNERSHIP WITH THE NEW MEXICO HEALTH CARE ASSOCIATION) <b>- OR -</b>
	(Mesa Ballroom C)	<b>“On the Road to More Effective Criminal History Screening ... Improving the Process”</b> , Gilbert Mendoza, Caregivers Criminal History Screening Program, DHI/DOH (IN PARTNERSHIP WITH THE NEW MEXICO HEALTH CARE ASSOCIATION)
12:00 – 1:30	(Ortiz Ballroom)	<b>LUNCHEON</b>
1:30 – 3:00	(Mesa Ballroom A)	<b>(Homecare Track) “AHRQ 2010 State Snapshots – The Good, Bad and the Ugly?”</b> C. Steve Telles, BA, CPA, MSC-Management Consulting Services; Sheila Conneen, BS.Ed, MSN, MPH, PH.D, RN-C, New Mexico Medical Review Association
	(Mesa Ballroom B)	<b>(Waiver Track) “Incident Reporting – Effective Documentation”</b> Carlos Moya, BA; Amanda Hausner, LMSW, Adult Protective Services Division, ALTSD; Kelli Reynolds, RN, Clinical Quality Specialist, Evercare of New Mexico; Nancy Haas, MBA, BA, Program Oversight, QA Bureau, HSD/MAD
3:00 – 3:30	(Promenade)	<b>NETWORKING BREAK</b>
3:30 – 5:00	(Mesa Ballroom A)	<b>(Homecare Track) “Medicare 2012 Regulation Update ... Including Therapy and Payment Changes”</b> C. Steve Telles, BA, CPA, Management Consulting Services; Anna Lisa Lawton, PT MS.Ed, Heritage Home Healthcare and Hospice
	(Mesa Ballroom B)	<b>(Waiver Track) “Update on CoLTS Program”</b> , Cathy Sisneros, BS, CoLTS Bureau Chief, HSD/MAD

## \* FRIDAY, FEBRUARY 10, 2012

8:00 – 9:30	(Ortiz 1)	Continental Breakfast & Committee Meetings
9:30 – 12:00	(Ortiz 1)	Association Meeting

# Our Speakers...

**RETTA WARD, MPH**, is the Secretary-Designate of the ALTSD, which is dedicated to promoting the independence and dignity of elders and individuals living with a disability. She has a bachelor's degree in health education from UNM and a master's degree in public health from the University of Arizona. Ms. Ward previously managed the arthritis program for the Arizona Department of Health Services. Prior to that, she was a high school biology teacher and administrator in Cave Creek, Arizona and was also a health educator for the Albuquerque Public Schools.

**JULIE WEINBERG, BA**, is the Medical Assistance Director at HSD/MAD. Ms. Weinberg has 17 years in the Medicaid fiscal agent operations business, full knowledge of NM Medicaid claims processing, 17 years experience in provider services, including conducting provider billing training seminars, developing provider training publications and assisting providers with problematic claims. Julie also has extensive experience in requirements definitions for the development of a Medicaid management information system (MMIS), and extensive experience in managed care enrollment process and overall operational business analysis.

**CATHERINE TORRES, MD**, is the Secretary of Department of Health. Dr. Torres has a medical degree and a bachelor's degree in biochemistry from the University of New Mexico. Before serving as Secretary, she was the medical director for First Step Pediatrics, a clinic in Doña Ana County. For six years, she served on the US-Mexico Border Health Commission and was appointed to serve on the NM-Sonora Commission.

**GILBERT MENDOZA**, has 18 years state government experience, 11 of which was with the NM Department of Public Safety. Since 2008, he has been managing the NM Department of Health Caregivers Criminal History Screening Program. While he was at NM Department of Public Safety, his department managed the state criminal history repository and the Criminal Justice Information System; conducted criminal history employment screening (civilian and law enforcement); maintained the NM Sex Offender Registry, NM Missing Person Registry, and NM Incident Based Reporting System. He also managed the NM Automated Fingerprint Identification System and is the Triple I (Interstate Identification Index)/NCIC (National Crime Information Center) Coordinator.

**AMANDA HAUSNER, LMSW**, has been the Statewide Training Coordinator for Adult Protective Service. She coordinates with other trainers to have them present and train APS staff on their areas of expertise. Ms. Hausner provides education and training to community agencies on Adult Protective Services, reporting, signs of abuse, APS Act, and services available. Prior to taking the position as training coordinator, she was a Social Worker/Investigator with Adult Protective Services and investigated allegations of abuse, neglect, and/or exploitation both in the community and in facilities

**C. STEVE TELLES, BA, CPA**, has been a consultant to the Home Health and Hospice Industry for 13 years dealing with Accounting and Financial Reporting, Cost Reporting, Operational Management, Cash Flow Management, Clinical / Business Office Process Improvement, A/R Management, Information Systems Implementation, and Budgeting. Previously he was CFO for the state's largest home health agency for seven years.

**SHEILA CONNEEN, BS.Ed, MSN, MPH, PH.D, RN-C**, works for NMMRA, the Quality Improvement Organization for New Mexico. Ms. Conneen has over 30 years experience in community health, performance improvement, geriatrics, and bioethics as an adult nurse practitioner, administrator, educator, researcher, and project manager. Her publications and numerous presentations address home and community-based services, health care ethics, health services research and professional education.

**CARLOS MOYA, BA**, is currently the Division Director for Consumer and Elder Rights for New Mexico Aging and Long-Term Services Department (ALTSD). Carlos has been with ALTSD for four years serving as the Director of the Aging and Disability Resource Center (ADRC), State Health Insurance Assistance Programs (SHIP) and Senior Medicare Patrol (SMP) Director. Carlos has a Bachelors of Business Administration from the Highlands University. He has more than 24 years experience in management both in the private and public sectors, including social service programs.

**KELLI REYNOLDS, RN**, has been a nurse for 22 years and her background includes pediatric primary care, pediatric urgent care, pediatric post-anesthesia care, pediatric and adult emergency room services, NICU, and most recently EPSDT Medicaid services and Clinical Quality Management. Her current role and responsibilities include active participation in intra-departmental quality management improvement projects, oversight of critical incident and quality of care reporting, analysis of data that includes, but is not limited to, preparation and presentation of quality management reports both to the organization's Quality Management Committee and Subcommittees, as well as to the State of New Mexico Department of Health and the New Mexico Medical Review Association (NMMRA) an External Quality Review Organization (EQRO).

